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Solution overview

OpenText XM Fax Integration for Allscripts

Fax PHI and confidential information from Allscripts without any additional software





Simplify faxing with XM Fax for Allscripts



Improve HIPAA compliance and enhance security



Enhance care provider productivity

\$ **Reduce** costs with paperless, digital faxing

Each day, volumes of critical information are sent to and from doctors, patients, pharmacies, laboratories, healthcare providers and insurance companies. Secure, timely, and reliable delivery is essential for patient-focused and cost-conscious healthcare organizations.

The OpenText™ XM Fax™ certified Allscripts integration for the Professional EHR™ and Allscripts TouchWorks® EHR clients enhances these critical tools by integrating industry-leading Fax over IP. Staff can securely and easily fax Allscripts patient records as an integrated part of EHR workflows, freeing up time for focusing on patient care.

Simplify faxing

Fax confidential Allscripts information without additional software or leaving the workstation. In addition to sending via the Allscripts integration, faxes can be sent and received by authorized users via a web client, MFPs, Outlook integration, and mobile devices. The process is as easy and efficient as sending an email, but far more secure.

Improve HIPAA compliance and security

With the highest levels of security to protect PHI, healthcare organizations can fax-enable Allscripts Professional EHR™ and Allscripts TouchWorks® EHR systems to increase HIPAA compliance through more secure exchange of patient information. The XM Fax solution provides complete encryption for faxes, with centralized traceability for easier audits. An optional zero retention setting further ensures messages are protected.

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The solution is available via on-premises editions, hybrid deployment, and a certified ISO/ IEC 27001:2013, PCI DSS cloud. Organizations can pick the deployment that best suits their security and CAPEX/OPEX needs.



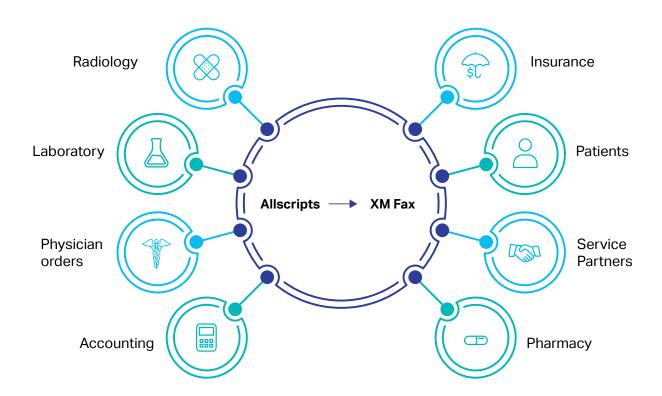
Enhance productivity

Accelerate scheduling, follow up, and claims processing with XM Fax. To support additional workflows, XM Fax also integrates with major email applications (Outlook, Office 365), mobile devices, multifunction printers (MFPs), and SharePoint.

Reduce costs with paperless, digital faxing

Lower the cost of paper and toner while eliminating fax machines (parts, repairs, maintenance). Because XM Fax utilizes your organization's existing internet connection, it facilitates the elimination of expensive fax-dedicated phone lines.

Powerful, adaptable, and reliable, XM Fax has been the global standard for enterprise-grade software-only fax over IP for decades. Integrating it with Allscripts Professional EHR™ and Allscripts TouchWorks® EHR empowers these solutions with the ability to send secure, HIPAA-compliant transmissions without switching devices.



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XM Fax Overview Video



Developer Program Authorized Integrator

Services

- ISO/IEC 27001:2013 and PCI DSS Certified Cloud Hosting
- OpenText Professional Services
- XM Fax Training Programs

How to Get Started

- Implement either an on-premises XM Fax license (v9.0 and higher) or XM Fax cloud account.
- After setting up your XM Fax solution, contact your XM Fax sales executive to start the Allscripts integration process.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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