

RECORD MANAGEMENT

Powered by MedRelease™

HealthMark's proprietary record management platform, MedRelease, serves as a powerful record management system to securely and accurately handle release of information requests. Records are managed with full transparency and compliance through an accessible, configurable, and secure dashboard. With industry-leading turnaround times and as an EMR-agnostic system, MedRelease offloads demands from payers and attorneys while boosting administrative efficiency.



Release of Information

Transparent processing of medical, billing, imaging, and audit record requests via MedRelease, with online reporting, audit logs, electronic payment of invoices, and secure request download. 85% of all requests are fulfilled in less than 24-hours, all in compliance with HIPAA. Records also undergo human and machine-learning chart misfile detection.



FMLA & Disability Form Completion

Accurate completion of Short/Long Term Disability and Family Medical Leave Act (FMLA) forms by credentialed specialists who verify and manage requests in accordance with provider specs.



Digital Chart Mailroom

Healthcare documents are converted into an indexed medical record with discrete patient data. Emails and faxes are received, tied to a Request ID, categorized, and mapped to your custom locations with quality control measures in place along the way.



Claims & Revenue Cycle Support

HealthMark directly accesses provider portals to manage claims processing in support of revenue cycle management.

