

Support the Improvement of Medication-Related HCAHPS Scores With Concise Patient Education Materials



Medication Essential Fact Sheets Can Help You:

- ✔ Use patient education to help improve scores for medication education-related questions on the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey
- ✔ Assist patients in understanding their medications, including reasons for use and potential side effects
- ✔ Support a focus on improved outcomes
- ✔ Improve your efforts to avoid financial penalties and earn incentive payments



Over **2,400** easy-to-read medication handouts



Integration-ready for nearly all electronic health record (EHR) systems



Hospital- and patient-specific customization available

Under the Centers for Medicare & Medicaid Services (CMS) Hospital Value-Based Purchasing Program, reimbursements are partially based on how well an organization performs on the HCAHPS survey – a direct reflection of patient satisfaction. What's more, hospitals with high scores receive incentive payments, while those with low scores face financial penalties.

With such high stakes hinging on HCAHPS scores, hospitals and health systems need effective strategies to help create a consistent culture of care quality that exceeds patient expectations. And when it comes to HCAHPS scores, effective

communication and consistent education most likely play a role. Patients who understand their conditions, medications, and treatment may be more likely to engage in their healthcare, leading to better outcomes and higher satisfaction.

High-Quality Education Helps Deliver High-Quality Results

Help support the improvement of HCAHPS scores on medication education-related questions with

Micromedex® Medication Essential Fact Sheets from Truven Health Analytics,™ an IBM® Company.

These consistent, brief, and easy-to-read medication education handouts complement your patient education efforts and help patients understand:

- ✓ The name of their medicine
- ✓ Why they are taking the medicine
- ✓ What the possible side effects of the medicine are

As part of Micromedex® CareNotes,® or as a stand-alone tool to complement your patient education, Medication Essential Fact Sheets provide short medication education content. Micromedex has long been used by clinicians to support patient care, and now that same evidence-based information is specially formatted for patient-friendly use.



Pantoprazole (Protonix, Protonix IV, Novaplus Protonix, PremierPro RX Protonix IV) - (By injection)

Why this medicine is used:

Treats gastroesophageal reflux disease (GERD), a damaged esophagus, and decreases stomach acid.

Contact a nurse or doctor right away if you have:

- Blistering, peeling, red skin rash
- Seizures, uneven heartbeat
- Joint pain, swelling, muscle pain or stiffness, muscle cramps or twitching, weakness
- Dark-colored urine, changes in urination, unusual weight gain
- Severe diarrhea, stomach cramps, fever, dizziness, tiredness

Common side effects:

- Redness, pain, itching, swelling, or a lump where the needle is placed
- Mild diarrhea, stomach pain
- Headache

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For more information about Medication Essential Fact Sheets, call us at **1.800.525.9083** option 4, email us at providersolutions@truvenhealth.com, or visit micromedex.com/medication-essential-fact-sheets.



About Truven Health Analytics, an IBM Company

Truven Health Analytics, an IBM Company, delivers the answers that clients need to help them improve healthcare quality and access while reducing costs. We provide market-leading performance improvement solutions built on data integrity, advanced analytics, and domain expertise. For more than 40 years, our insights and solutions have been providing hospitals and clinicians, employers and health plans, state and federal government agencies, life sciences companies, and policymakers the facts they need to help them make confident decisions that directly affect the health and well-being of people and organizations in the U.S. and around the world.

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