



Features that provide real value to your practice

Veradigm PM and EHR users can utilize Klara to centralize their communication workflows.



“ Klara has helped consolidate all patient outreach, from scheduling to appointment follow-ups, into one, easy-to-use platform.

Leticia Legre, Supervisor of Operations, Rapaport Dermatology

Explore these powerful features, designed to help your practice scale:



Phone integration

Stop playing phone tag with patients.

Features: Call-to-text | Voicemail transcripts | Textable numbers | Phone tree support



Patient messaging

Enable patient-initiated communication and save staff time.

Features: Text | Web chat | Phone | App | Broadcast | Message templates | Document collection | Guardian support | Patient sync | Document export | Message export



Workflow automation

Automate existing workflows to increase time with patients.

Features: Appointment reminders | Pre-visit instructions | Post-visit follow-up | No-show engagement | Patient feedback



Account capabilities

Customize your account settings.

Features: Team management | Office hours | Vacation mode | Spanish support | Form management | Reporting



Care team messaging

Close the loop faster for patients.

Features: Internal notes | Third-party communication | Group messaging | Message routing | Chrome extension



Video visits

Meet with patients wherever they are.

Features: Virtual waiting room | Multiple participants | Scheduled appointments | On-demand appointments | Real-time messaging