

# Opargo

Opargo is a scheduling solution that uses predictive analytics to help practices deliver better patient care while improving efficiencies. Using the proven principles from the airline industry, Opargo can identify and schedule patients with urgent needs 3.5x sooner, while delivering 10% annual revenue improvement to practices.

## How Opargo can help

### Reworking a full schedule for high-need patients

Prioritizes high-need patient visits and holds slots open based on predicted daily volume.

### Understanding complex scheduling rules that can affect efficiencies

Helps practices build messages to ensure scheduling/reimbursement rules are followed.

### Managing no-shows/ cancellations that leave open slots on a schedule

Enables users to update templates based on demand as well as no-shows/cancels to reduce open slots.

### Ensuring busy schedules are not left empty due to demand changes

Ensures slots are opened and closed on a daily or weekly basis, based on predicted demand. Distributes these visits across multiple resources as desired to ensure visits receive optimal care and resources are effectively used.

## Key features

- **Understanding past trends**—Opargo pulls 12-24 months of historical reimbursement, scheduling and billing data to understand what has happened in the past and manage what happens in the future.
- **Full integration with practice management solutions**—Opargo fully integrates with practice management systems. An appointment scheduled in Opargo is automatically integrated into the existing schedule and all down-line billing, reporting, compliance and patient engagement activities remain intact.

## Outcomes we deliver

- **Increased scheduler efficiency**—One practice did not need to hire extra scheduler resources after beginning to use Opargo due to the efficiency gains.
- **Improved patient care**—An Opargo client organization saw a 2.5x improvement in the number of days it took for high-need patients to receive care.
- **Increased revenue**—Certain Opargo users experience an average year-over-year revenue improvement of 12%.
- **Increased resource utilization**—One clinic had a 10% increase in utilization of its extenders due to Opargo prioritization.

To learn more, visit [www.allscripts.com](http://www.allscripts.com)

## Challenges we address

- **Full, blocked schedules.** It's important for patients with urgent medical needs to be seen by their physicians regardless of how full the schedule.
- **Complex scheduling rules.** Practices need to understand and work within detailed scheduling requirements that are often challenging to efficiently meet.
- **Reduced operation and financial efficiencies.** Significant no-shows/cancellations leave open slots on a schedule, which can negatively affect office efficiencies and overall revenue.
- **Ensuring busy schedules remain optimized.** It's critical for practices to account for empty schedule slots on a daily or weekly basis to prevent reduced revenue and operational efficiency

