

PROVIDERFL^{cloud}OW

Simple. Efficient. Compliant.

Tired of manually sending faxes
and scanning documents?

**Search, Send &
Save with Powerful
Automation**



888.635.6955 • Providerflow.com

PROVIDERFLOW

Simple. Efficient. Compliant.

About Us

At Providerflow, we're committed to being the industry's leader in secure healthcare data processing. We provide our clients with leading-edge solutions to reduce operating costs, accelerate the availability of information, and enable world-class patient care.

More than just a secure data processing platform, we're a team of dedicated individuals committed to the success of our clients. What began as a solution for efficiently managing documents has evolved into a full suite of tools to efficiently capture all forms of data flowing through today's busiest medical practices.

Why Providerflow?

Our easy-to-use communication platform **manages and automates the flow of information into and out of your practice** so your team can focus on what matters most: patient care.

By integrating with most EHRs, Provideflow offers customizable services and functions to **improve employee satisfaction and reduce manual time** spent on repetitive administrative tasks.

Collect

Data, Payments,
Documents

Process

Unified Integrated
Workflow

Share

HIPAA Compliant
Secure Information

Category	Function/Feature	Providerflow	Other Solutions
HIPAA & Security	HIPAA Complaint	✓	✓
	Secure Portal	✓	✓
	eShare - Secure Docs in Portal	✓	X
Automation	EMR Integration	✓	X
	OCR	✓	X
	Rule-Based Routing	✓	X
Ease of Use	Scanning/Batch Scanning	✓	X
	Document Annotation	✓	X
	Clinical v. Non-Clinical Faxing	✓	✓
Pricing Model	Flexible Pricing Packages	✓	X
	Unlimited Users	✓	✓
Additional Features	Patient Registration/Digital Forms	✓	X
	Release of Information	✓	X
	Text to Pay (robo-dial, email, text)	✓	X

Manage the Flow of Information to Your Practice Easier, Faster, and More Securely. Without Paper. Without Headaches.



Providerflow Dashboard

Single Repository for your inbound documents, scans and more.

Users can triage incoming correspondence from every communications channel directly from the Providerflow dashboard.

Routing and Inbound Rules

Inbound documents can be automatically routed to the correct users and user groups.

Set rules to automatically route documents to the correct user / user group inbox.

Annotation, E-Sign and Delegation

Fill out and sign documents electronically.

Users can fill and sign documents before releasing them into Allscripts or by assigning the document to a different user to annotate.

Batch Scan Multiple Documents and Patient Records Together and Use Automation With Barcode Technology

Scan & upload via desktop or network devices. Use existing scanners to scan to a single patient category.

Index To One Patient Or To Different Categories and Patient Records From One Screen

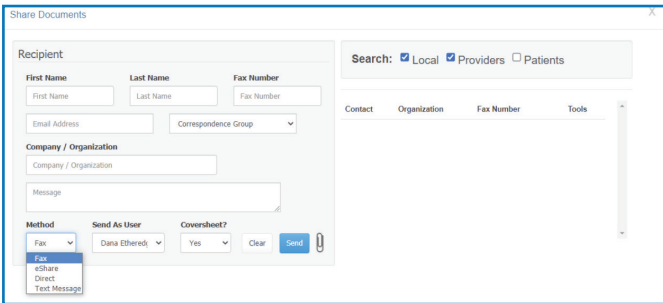
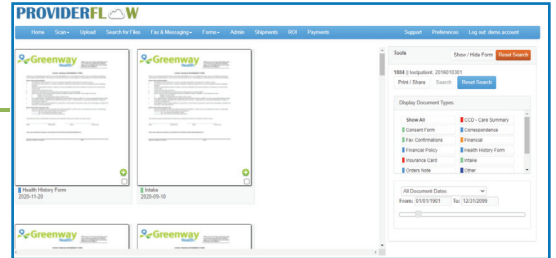
Index in Providerflow and push directly to the Allscripts patient record attachment, delete cover pages and flip documents.



Search for Files

Pull files directly from your EMR to send out.

Users can queue, combine, and send EMR documents as one fax without logging into an EMR.



Quickfax

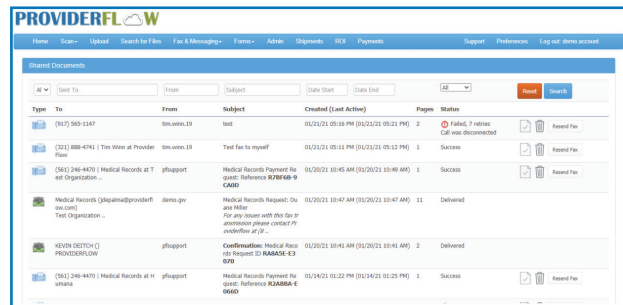
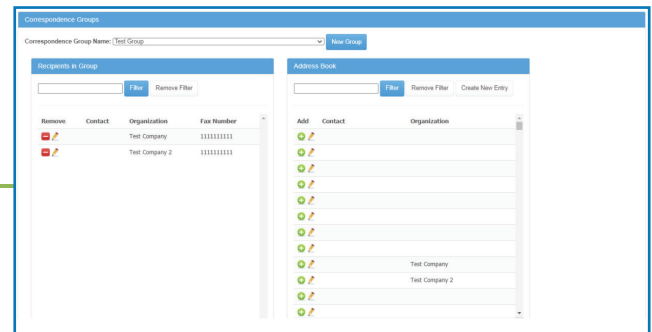
Quickly select documents to send securely via fax, email, or text message.

Users can attach and send multiple documents from the dashboard or from uploading into the system to a recipient from a direct fax or secure link sent in an email or text message.

Correspondence Groups

Send documents to multiple recipients at the same time.

Set up correspondence groups to eliminate multiple outbound faxes and save time.



Status Reporting

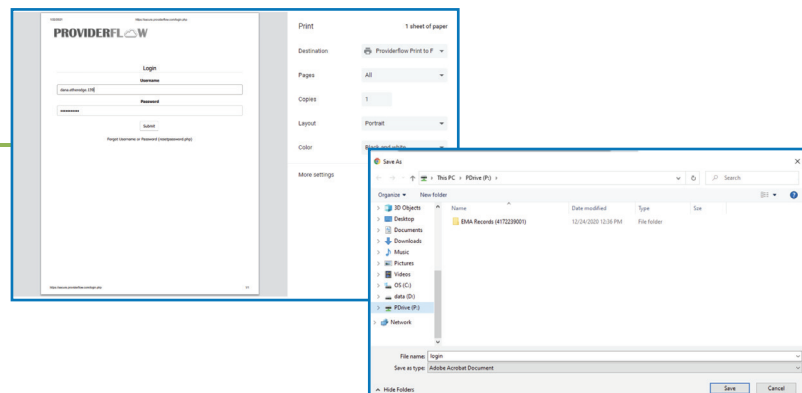
Check the status of sent documents.

Users can see the status of each document sent, regardless of delivery method.

Print Driver and P:/ Drive

Virtual print or save directly to the Providerflow dashboard from anywhere.

Users can print to the Providerflow Print Driver <OR> save a document to the P drive that will then be visible in the Providerflow dashboard.





Medical Records Release (ROI) Portal

Real-time visibility into ROI fulfillment.

Users can view all record requests and filter by location, user assigned, status, and date.

Site	Location	Status	Assigned To	Created Date	Last Action	Due Date	Patient / Requester	Pages
2762044	Main Care Location	In Progress - Pending Internal QA		04/16/2018	03/28/2018	03/28/2018	Winters, Wanda (2017) Records, Medical (Attorney - Human)	1
2762044	Main Care Location	In Progress - Pending Internal QA		04/03/2018	03/28/2018	03/28/2018	Winters, Wanda (2017) Records, Medical (Attorney - Human)	1
2762044	Main Care Location	In Progress - Pending Internal QA		04/13/2018	03/28/2018	03/28/2018	TST, BOCCA (2016) Records, Medical (Attorney - Test Organization)	1
2762044	Main Care Location	In Progress - Pending Internal QA		02/26/2018	03/28/2018	03/28/2018	Smith, Anna (2017) (2017-2018) Patient (PROVIDERFLOW)	1
2762044	Main Care Location	In Progress - Pending Internal QA		02/26/2018	03/28/2018	03/28/2018	Winters, Wanda (2017) Records, Medical (Attorney - Human)	1
2762044	Main Care Location	In Progress - Pending Internal QA		04/10/2018	03/28/2018	03/28/2018	Winters, Wanda (2017) Records, Medical (Attorney - Test Organization)	1
2762044	Main Care Location	In Progress - Pending Internal QA		04/10/2018	03/28/2018	03/28/2018	TST, BOCCA (2016) Records, Medical (Attorney - Test Organization)	1
2762044	Main Care Location	In Progress - Pending Internal QA		04/22/2018	03/28/2018	03/28/2018	TST, BOCCA (2016) Records, Medical (Attorney - Test Organization)	1
2762044	Main Care Location	In Progress - Pending Internal QA		03/29/2018	03/28/2018	03/28/2018	Winters, Wanda (2017) Records, Medical (Attorney - Human)	1

Request Status Inquiry

First Name:

Last Name:

Date of Birth:

Request ID:

Note: Please allow 72 hours for new requests to be available. You will receive a confirmation of your request ID at the email address or fax number provided by your request.

Providerflow | 951 Yamato Road, Suite 290 | Boca Raton, FL 33431
(800) 660-1478 | roi@providerflow.com

Request Authorization and Verification Tool

Validate that all information provided meets all HHS and HIPAA requirements for the release of PHI.

Request for Medical Records

Requester Type: Delivery Medical

Reason for Release: Authorization Expires

Patient Info: First Name, Last Name, Date of Birth, Patient ID

Disposition Type: Release, Denial, Other

Comments:

Request Dashboard

Real-time audit log of all actions completed for a specific request.

Users can use the request dashboard to view actions and also automatically send invoices for Billable requests and receive payment before delivering the final documents.

Request Dashboard

Requested Documents:

From Date	To Date	Requested Documents
2018-04-01	2018-04-30	History and Physical (1)
2018-04-01	2018-04-30	Lab Reports (17)
2018-04-01	2018-04-30	Visit Notes (27)

QA/QC Module

Eliminate breaches through multi-stage Quality Assurance review.

QA/QC Module Checklist:

- Request Entered: Information for this request was entered and form was generated for signature. (05/17/18 10:52 AM)
- Signed Form Received: A signed copy of this request has been received. (05/17/18 10:52 AM)
- Patient Verification
- Request & Document Type Validation
- File Retrieval
- Quality Assurance
- Payment
- Final Release

MedRecsNow

Online portal for requesters to enter requests, check status, and make payments.

PROVIDERFLOW

We process thousands of faxes each day for more than **45,000 providers nationwide** and offer a **100% satisfaction guarantee**.



Workflow Improvement
Save Time
Avoid Manual Faxing



Convenient
Integrates with Most EMRs
Automate Data Exchange and Improve Accuracy



Improve Efficiency
Reduce Overhead
Work Smarter



Tracking & Reporting
Improve Communication
Replace Outdated Technology



Risk-Free
HIPAA Compliance
Reduce Costly Mistakes

Your Single Source for Data Processing



**Medical Records
Release**



**Digital Faxing
& Messaging**



**eForms w/
eSignature**



**Payments
& txtpay**



**Data Capture
& Conversion**



**API
Integration**



**Document
Management**

*See Providerflow in action.
Request a demo today.*