

Mobile-First Integrated Approach to Patient Engagement

Veradigm FollowMyHealth is an end-to-end patient care experience that promotes a collaborative environment between patients and healthcare providers.

With growing healthcare utilization, Veradigm FollowMyHealth produces an immediate, proven value for practices and health systems by meeting patients on their terms with an integrated approach to patient engagement across a single mobile enterprise platform.

Veradigm FollowMyHealth improves the overall health and awareness of patients, information your organization has about those patients, and can lower overall costs for your practice.

PROBLEMS VERADIGM FOLLOWMYHEALTH HELPS SOLVE:

- Unifies the Personal Health Record (PHR) experience for patients
- Regulatory certification and compliance
- Reduces costs and increase efficiency for providers
- Reduces multi-vendor approach and overpaying for patient engagement software
- Provides an end-to-end patient engagement platform that shrinks the IT footprint
- Provides a safe and convenient way for patients to find their health data



Why Veradigm FollowMyHealth?

1 A single vendor for your patient engagement strategy

Veradigm FollowMyHealth engages patients seamlessly across an enterprise, including acute and ambulatory spaces, connecting patients to historical data and prompting them for timely actions. A single vendor is easier for both patients and organizations to manage from user, financial and technology perspectives.

2 Enables you to connect and engage with your patient across the continuum of care

Providers can engage their patients at every step of a patient's journey, on any device, whether during pre-care, at the point of care, or post-care. By delivering personalized care in the form of goal setting, telehealth or simply delivering health information to a patient's mobile device, providers and patients can stay connected and on top of their care.

3 2023 Best in KLAS Report

Based on improved customer satisfaction scores over the past year, KLAS recognized Veradigm FollowMyHealth as Most Improved Software product in its 2023 Best in KLAS Report.

Key Features

Personal Health Record

With Personal Health Record from Veradigm FollowMyHealth, patients have a full-service solution that combines the value of personally managed care with 24/7 access to important health data.

- Request prescription renewals
- View lab and test results
- Pay bills
- Securely message providers
- View active and past medical history
- Review documents and images
- Designate caregiver access
- View and make appointments

Mobile Patient Experience

A comprehensive solution that enables healthcare organizations to engage with their patients using mobile technology and text messaging, reducing the administrative burden of phone calls, paper, and manual reminders. Coupled with PowerBI reporting, clients can track and share the business impact that a strong patient engagement strategy offers.

- Mobile Check In
- Online Scheduling
- Post-Care Summaries
- Online Bill Pay
- Appointment Confirmation and Reminder
- Waitlist
- Satisfaction Surveys
- On Demand Messaging

Telehealth

Telehealth enables organizations to increase access through additional “virtual” modalities of care. Not only does this solution allow practices to increase access without operational impacts from in-person visits, but Telehealth also helps practices become more competitive against urgent care and walk-in retail clinics as patients can connect to care anywhere.

- Video Visits- Providers can engage patients in a real-time video clinical consultation using a smartphone, tablet, or computer all while reviewing and documenting the visit in the EHR.
- Email Visits- Patients can initiate a secure clinical consultation via questionnaire. The clinical team reviews and determines next steps for patient care.

Medical Interpretation Services

As part of the Veradigm Network, Veradigm FollowMyHealth has collaborated with Voyce to provide medical translation services to patients. With over 240 spoken languages plus American Sign Language, providers have fast and easy access to an affordable medical interpretation option.

Achieve Remote Patient Monitoring

Create patient goals and ensure patients stay on track post-visit with weight management, hypertension, activity goals and more. Capturing patient data via wireless and wearable devices enables care teams to initiate interventions as needed to influence behavior and impact outcomes.